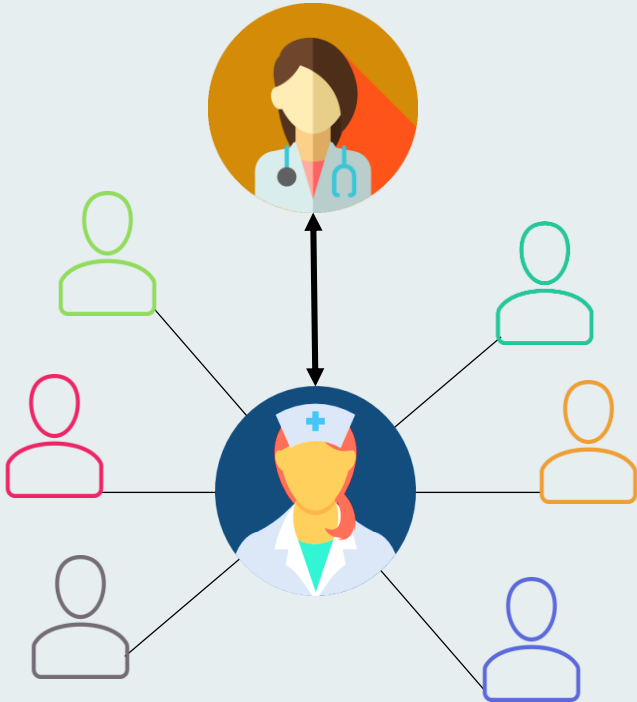


BACKGROUND: NURSE CARE MANAGER MODEL FOR OBAT

Nurse Care Managers increase patient access to treatment and retention in care



- Allows MDs (now NPs and PAs) to work more effectively with patients
- NCM role includes:
 - Medical Case management
 - Brief counseling, social support, patient navigation
- NCMs able to address:
 - Urine toxicology results
 - Insurance issues
 - Prescription/pharmacy issues
 - Pregnancy, acute pain, surgery, injury
 - Concrete service support: legal/ social issues, safety, housing

Alford, D. P., LaBelle, C.T., Kretsch, N., Bergeron, A., Winter, M., Botticelli, M., & Samet, J. H. (2011). Collaborative care of opioid-addicted patients in primary care using buprenorphine: five-year experience. *Archives of internal medicine*, 171(5), 425-431.